

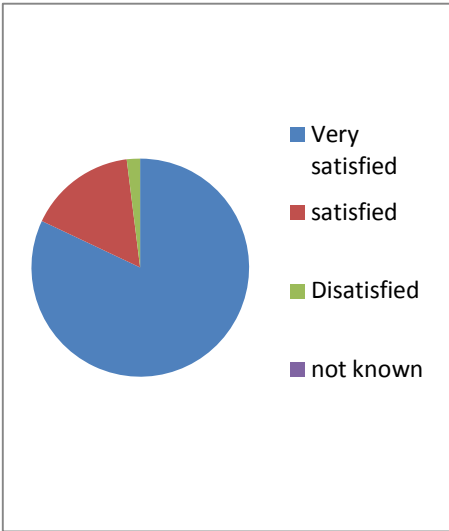
Door to Store Annual Satisfaction Survey	January 2012
Report Author: Paul Lejeune	

The Annual Satisfaction Survey took place in November 2011.

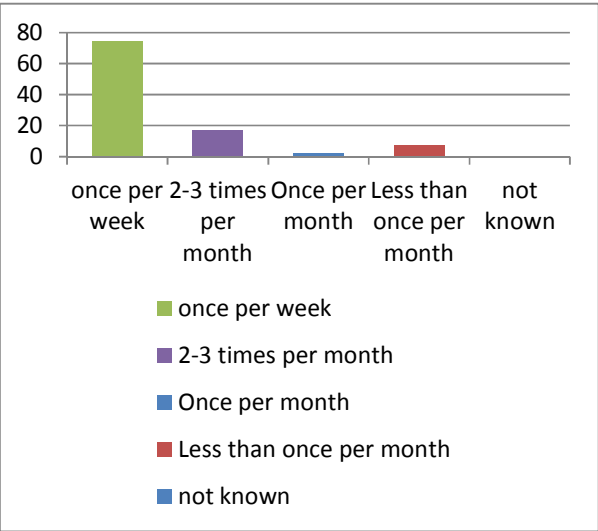
69 surveys were dispatched

46 surveys were returned

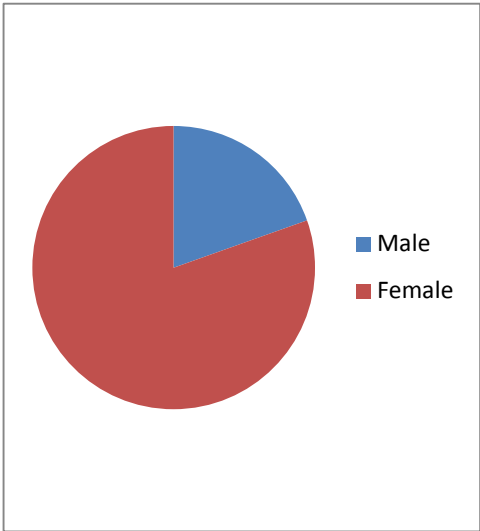
1. Overall Satisfaction



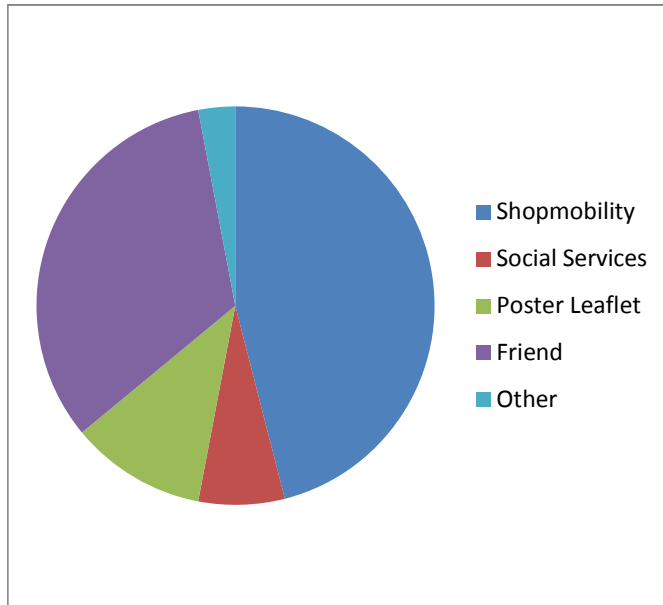
2. Service Usage



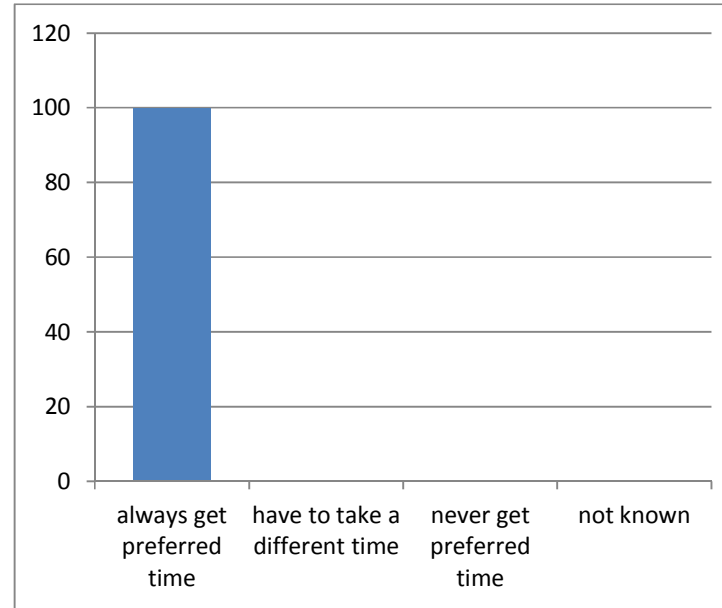
3. Gender



4. Source?



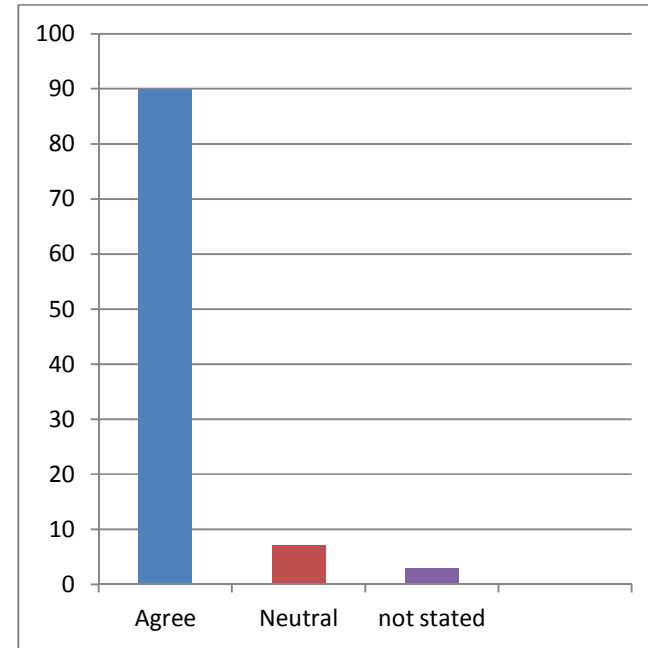
5. Service Availability



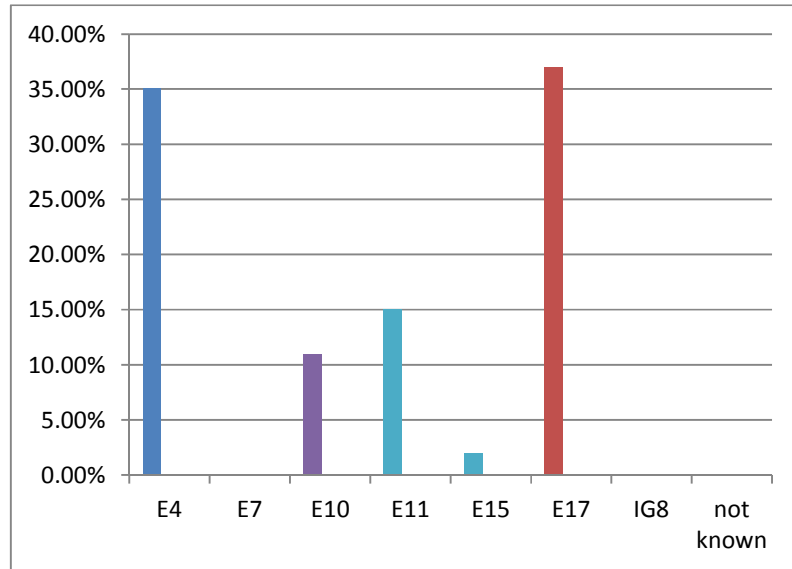
6. Service satisfaction



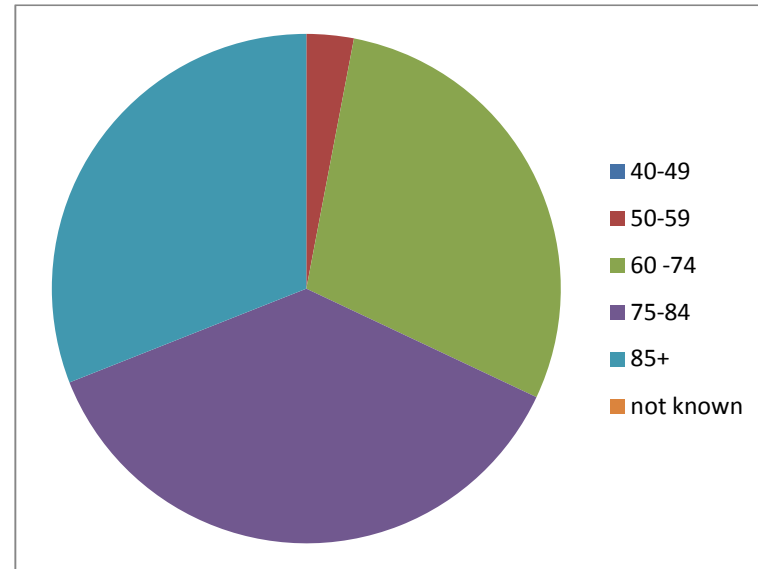
7. Booking System Easy



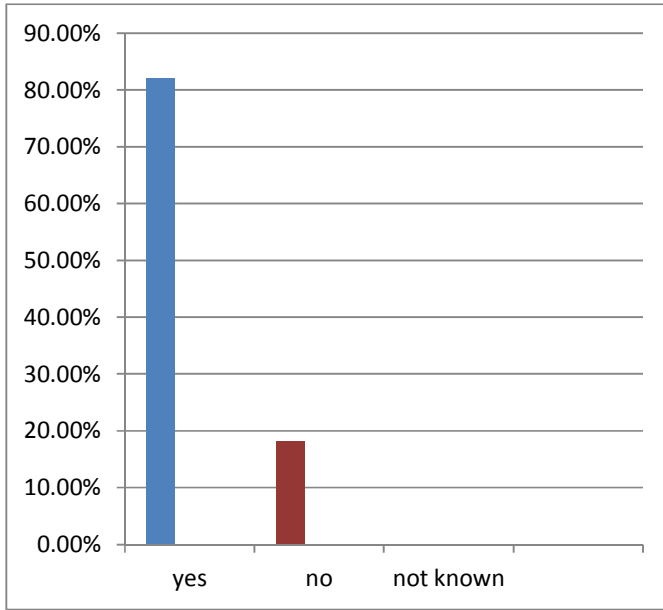
8. Post codes



9. Age group



10. Disability



11. Ethnicity

